



P.O. BOX 890, HERSHEY, PA 17033

Bill Sample
123 Main Street
Anytown, USA 12345-6789

Service Address: «Service_» «Service_Street»

Your Water and Sewer Utility Bill is changing

As a part of the Township's and American Water's commitment to providing elite service to all customers within the North Brunswick Water and Wastewater system, a new and improved utility bill will be utilized beginning in July 2016.

- **Changes to Your Bill:**

The bill format has been improved by containing additional information about your billing account, meter and meter readings during each billing period. A consumption graph showing your water usage over the past billing periods will be including for comparison purposes.

Improved information regarding billing charges. Details of the consumption and service charge calculations will be added, so that you can better understand the billing charges.

- **New Account Numbers**

Your current account number will be replaced by a **new number** in a new format. Customers, that pay their bills using bank transfers, will need to **update their bank transfer information** with the new account number. You will receive this new account number in the bill you receive after 07/01/16. You may call Customer Service at 1-877-783-5560 to request this number after 07/01/16.

We are excited to announce these improvements; our focus is how to best serve you the customer.

For questions about your new bill, please call 1-877-783-5560 between 8:30 AM and 4:00 PM.

Thank you,

American Water Contract Services
& Township of North Brunswick



Your Statement Has a New Look!


At American Water, we're focused on continuing to provide premier water and customer service. As we prepare for the water needs of the next generation, and in order to improve your customer experience, the city is happy to announce that your billing statement has been improved for easier reading and more information at a glance. Additional details can be found in the helpful graphic below. If you have any questions or comments, please do not hesitate to call us at 1-877-783-5560. We're here to help!

PLEASE NOTE: YOUR ACCOUNT NUMBER HAS CHANGED. WHEN MAKING ANY PAYMENT, BY MAIL OR THROUGH YOUR BANK'S BILLPAY SERVICE, YOU MUST PROVIDE THIS NEW ACCOUNT NUMBER FOR FUNDS TO BE APPLIED APPROPRIATELY.

Bill Stub
Detach and return this portion with your payment.

Meter Information
Review your current water usage and compare to the previous period.

Graph
Compare your current usage for each period of the previous year (usage frequently varies by season).



PO Box 890
Hershey, PA 17033

Address Service Requested

For Service To: Bill Sample

4634000001 <B34>
BILL SAMPLE
123 MAIN STREET
NORTH BRUNSWICK, NJ 08902


ACCOUNT NUMBER	12-1234567-8
AMOUNT DUE	\$155.29
DUE DATE	Jun 20, 2016
Amount Paid	

Please return this portion with check
Payable to the address below


TOWNSHIP OF NORTH BRUNSWICK
PO BOX 890
HERSHEY, PA 17033

Customer Account Information	Billing Summary
For Service To: Bill Sample, 123 Main Street	----- Prior Balance -----
Account Number: 12-1234567-8	Balance from last bill \$632.36
Premise Number: 12-123456	Payments since Feb 18, 2016 -\$632.36
	Interest Charge \$2.87
	Total prior balance, May 20, 2016 \$2.87
Billing Period & Meter Information	----- Consumption - Water -----
Billing Date: May 20, 2016	Charges for Consumption - Water (\$2.551 x 12) \$30.61
Billing Period: Feb 18 to May 18 (90 days)	Charges for Consumption - Water (\$4.591 x 7) \$32.14
	Total Consumption - Water charges, May 18, 2016 \$62.75
Next reading on/about: Aug 20, 2016	----- Consumption - Sewer -----
Rate Type: Residential	Charges for Consumption - Sewer (\$3.912 x 12) \$46.94
	Charges for Consumption - Sewer (\$4.862 x 7) \$34.03
Meter readings in current billing period:	Total Consumption - Sewer charges, May 18, 2016 \$80.97
Meter Number: 44817105 is a 5/8 + inch meter	Meter Facility Fee -----
Current - Actual 1487	Meter Facility Fee (\$8.700 x 1) \$8.70
Previous - Actual 1468	Total Service Charge charges, May 18, 2016 \$8.70
Consumption - 100 CCF 19	

Water Usage Comparison



Quarterly usage in 100 CCF



We have a New Look!

In our continuing effort to offer you the best customer service experience possible, we have made some improvements to the billing statement.

Welcome to your new billing statement.

Customer Information
Your basic account details are displayed here for easy reference. Note your new account information and due date.

Charge Breakdown
This section contains itemized details of your current charges.

Messages
Important bill messages highlighting announcements or notices about your service will appear here.