



FEMA Blog

Registered with FEMA for Assistance? Be Sure to Stay in Touch

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LINCROFT, N.J. -- New Jersey residents who registered with FEMA for disaster assistance prior to the registration deadline of May 1 need to keep in touch with FEMA as they recover and rebuild.

Disaster assistance may be available for losses not covered by insurance. Survivors should get in touch with FEMA as soon as they receive their insurance settlement. Be sure to have the registration number FEMA assigned to your application at hand.

Survivors who registered for disaster assistance before the May 1 deadline may check the status of their applications online at www.disasterassistance.gov or call the FEMA Helpline, 800-621-3362, as soon as receive their insurance settlement.

If you received a letter from FEMA saying you were not eligible for assistance, one reason may be that you had not yet received an insurance settlement and it could not be factored into your application.

If you have already filed an appeal of the original FEMA decision, you are entitled to amend your appeal based on the insurance settlement you received.

These are just a few of the reasons for Sandy survivors to stay in touch with FEMA.

Make sure that you provide current contact information to FEMA to ensure timely delivery of important assistance updates.

Applicants who need to update their contact information or who have questions regarding their application can call the toll-free FEMA helpline, 800-621-3362, from 10 a.m. - 7 p.m., seven days a week. Help is available in most languages.

New Jersey residents with questions about the National Flood Insurance Program and mitigation techniques have a helpline to call to get the most up-to-date information.

That number is 877-287-9804 for people who need information about flood insurance, flood maps or other mitigation topics and issues. Flood insurance policyholders with questions or concerns about their claims may also speak with NFIP specialists.

The flood insurance-mitigation helpline operates from 8 a.m. to 4:30 p.m., Monday-Friday. Additional information is available at www.floodsmart.gov.

[Video Timeline of the Sandy Recovery Effort](#)

FEMA's mission is to support our citizens and first responders to ensure that as a nation we work together to build, sustain, and improve our capability to prepare for, protect against, respond to, recover from, and mitigate all hazards.

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