Resolution	

A RESOLUTION AUTHORIZING A CREDIT TO TOWNSHIP CUSTOMERS

FOR THEIR WATER-SEWER UTILITY ACCOUNT

WHEREAS, pursuant to Chapter 352-12 of the Township Code – all claims for a deduction from sewer/water bills shall be made in writing to the Mayor and Council of the Township of North Brunswick which has full power to determine such claims; and

WHEREAS, the following Township customers have requested a credit/refund for the circumstances provided:

Account	Explanation	Amount	Credit/Refund
2517-0	Pool Credit	\$274.03	Credit
8862-0	One-time leak adjustment	\$1,507.05	Credit

NOW THEREFORE, BE IT RESOLVED, on this 21st day of February 2023, the Township Council of the Township of North Brunswick does hereby authorize a refund for the account listed herein above.

Justine Progebin	Ronald Gordon, Esq.
Business Administrator	Township Attorney
	Approved as to legal form

RECORDED VOTE:

COUNCIL MEMBER	YES	NO	ABSTAIN	NOTES
HUTCHINSON				
GUADAGNINO				
ANDREWS				
DAVIS				
SOCIO				
MEHTA				
MAYOR WOMACK				

I hereby	certify	that the	above	Resolution	was dul	y adopted	by the	Township	Council	of the
Township	of Nor	th Bruns	wick, C	ounty of Mi	ddlesex,	at its meet	ing held	l on Februar	y 21, 202	.3.

Lisa Russo	
Township Clerk	



TOWNSHIP OF NORTH BRUNSWICK

710 HERMANN ROAD NORTH BRUNSWICK, NJ 08902

Tel.: (732) 247-0922 ext. 458

Fax: (732)-993-3148

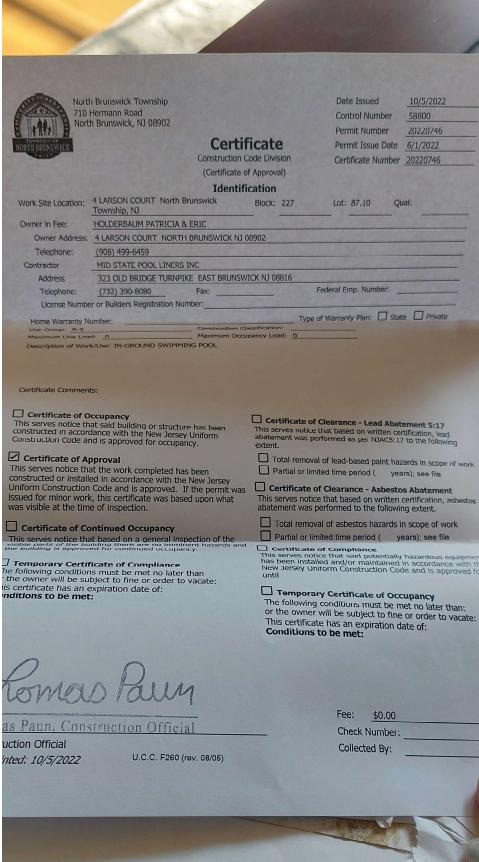
Website: WWW.NORTHBRUNSWICKNJ.GOV

REQUEST FOR POOL SEWER CREDIT

State Request in writing to:	
Daniel Engel Department of Water and Sewer Township of North Brunswick 710 Hermann Road North Brunswick, NJ 08902	
Date of request: 128 2	023
Name:	Patricia Holdenbaum
Address:	4 Larson Ct
Telephone Number:	908-499-6459
Water Account #:	2517-0
Reason for Credit Request:	15t Time Pool Fill
Water Gallons of Pool:	35 Kgallons (estimate)
Dates of pool fill:	35kgallons (estimate) July 23 - July 26 & July 3045
Please attach any pictures and	•
You are entitled to a <u>one-tim</u>	e courtesy creatt.
East Office Use Only	

274.03

CREDIT TOTAL: \$





July 1, 2022 - July 31, 2022

HOLDERBAUM PATRICIA & ERIC

Account Number: 2517 0

Address: 4 LARSON COURT
MIU ID: 1564524402
Meter ID: 39164437
Unit of Measure: Gallons

Date	Consumption	Reading
7/31/2022	176.1	02811394
7/30/2022	1,920.30	02809633
7/29/2022	261.7	02790430
7/28/2022	281.3	02787813
7/27/2022	282.2	02785000
7/26/2022	6,826.20	02782178
7/25/2022	7,602.10	02713916
7/24/2022	9,349.10	02637895
7/23/2022	5,430.90	02544404
7/22/2022	209.2	02490095
7/21/2022	378.5	02488003
7/20/2022	290.6	02484218
7/19/2022	166.1	02481312
7/18/2022	176.2	02479651
7/17/2022	285.3	02477889
7/16/2022	229.7	02475036
7/15/2022	285.8	02472739
7/14/2022	301.8	02469881
7/13/2022	342.7	02466863
7/12/2022	247.5	02463436
7/11/2022	224.2	02460961
7/10/2022	358.5	02458719
7/9/2022	162.8	02455134
7/8/2022	320	02453506
7/7/2022	220.1	02450306
7/6/2022	281.1	02448105
7/5/2022	216.3	02445294
7/4/2022	244.7	02443131
7/3/2022	184	02440684
7/2/2022	995.1	02438844
7/1/2022	148	02428893
Normal Daily Average	250.98	
Total During Fill	31,128.60	
Days of Fill	5	
Normal Daily Average	250.98	
Normal Use During Fill	1254.90	
Total During Fill - Normal	29,873.70	

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	Total Billed		29,874			250.24 Water			274.03 Sewer	- Service Fee	524.27 Total	
	Billed at Tier 3 (over 9,000	TIER 3	29,498 Consumption	29,498 Usage	<u>0.008387</u> Tier 3	247.40 Water	29,498 Usage	0.009188 Tier 3	271.03 Sewer		518.43 Tier 3	
As billed Gallolis Mollully Nafe	Billed at Tier 2 (3,000-9,000)	TIER 2	376 Consumption	376 Usage	<u>0.007548</u> Tier 2	2.84 Water	376 Usage	<u>0.007993</u> Tier 2	3.00 Sewer		5.84 Tier 2	
	Billed at Tier 1 (0-3,000)	TIER 1	- Consumption	- Usage	<u>0.004194</u> Tier 1	- Water	- Usage	<u>0.006432</u> Rate	- Sewer	Service Fee	Tier 1	

		Tier 2 Tier 3	5,624.3	375.70 29,498	
38498	29,874	8,624 Tier 1	3,000.00		
Total Gallons Billed	Pool Fill Amount	Normal Use	Billed Tiers	Sewer Credit Gallons	

Request for 1- Time Leak Adjustment

Owner Name: LOPICCOLO, CHRISTINE

Account #: 8862-0

Address: 6 PLEASANT PLACE

Resident claims that the outside hose was left on while she was away for 5 weeks. Her neighbor noticed it was on and went over and turned it off. The resident received a tier adjustment in the amount of -\$1,039.44 and is requesting to have the entire amount of the leak removed from the account.

Credit Amount Requested: \$1,597.05

Dan Engel

From: Christine Lopiccolo <lop1252@aol.com>
Sent: Friday, November 11, 2022 4:24 PM

To: Dan Engel Subject: Re: Water Email

Hi Dan.

This is in reference to my water bill and is a summary of the present situation. I spoke with you some time ago but was unable to send you this email as I was pretty sick for a couple of months.

Anyway, on May 24th of this year I had knee replacement surgery and was quite incapacitated. In order to receive Physical Therapy I had to go to my son's house so he could drive me to and from therapy. I was there for five weeks. Sometime during the fourth week I asked my friend to pass by my house to pick something up for me. It was then that she noticed that someone had turned and left on the spiget to my hose. There was quite a flood on my lawn and pathway. This caused the bricks on my walk to shift and it cost me \$2000 to have them fixed so they were not a danger to anyone. When she noticed the water was on she immediately turned it off. It seems it must have been on about a month. My water bill was consequently over \$3,000 and I was just really very upset as I wasn't even home to use ANY water let alone over \$3,000.

I looked through my emails to see if I got any notification and only noticed that only email from the water company I guess had gone to my spam folder. The send indeed seems like it could be spam. I just feel had this notice come from North Brunswick or the water company itself I would have noticed it and it almost feels deceitful on the part of the water company to send the emails in this manner. I would also think that North Brunswick would have been diligent in their handling of this; e.g., monitor such emails and make sure that the parties involved as North Brunswick citizens are better informed. I have been a resident of North Brunswick for 35 years and have always paid my taxes and bills in a timely manner and would ask that I be given some consideration in this matter.

I have papers from other utility companies showing that I was not even home when this happened and can also prove that I wasn't home in other ways as well. I am a 70 year old woman who lives alone and this has will create quite a hardship for me. I am asking that you do all you can to alleviate this situation and if you can't to please direct me to someone who can help. I'm sure you can understand my hardship and hope there is something that can be done to erase this enormous bill.

Thanks

Chris LoPiccolo 6 Pleasant Place North Brunswick, NJ 08902

732-754-0390

-----Original Message-----

From: Dan Engel <dengel@northbrunswicknj.gov>
To: lop1252@aol.com <lop1252@aol.com>

Sent: Mon, Nov 7, 2022 2:54 pm

Subject: Water Email

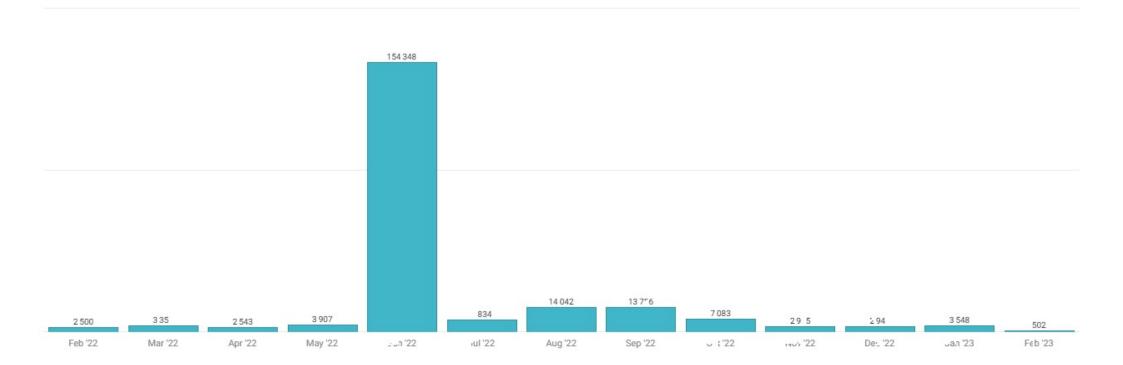
Dan Engel Department of Water and Sewer Billing Township of North Brunswick

MONTHLY CONSUMPTION ANALYSIS

February 1, 2022 - February 8, 2023

LOPICCOLO, CHRISTINE Account Number: 8862 0 Address: 6 PLEASANT PLACE

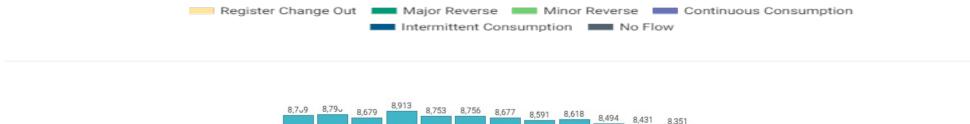
MIU ID: 1565031994 Meter ID: 39297965 Unit of Measure: Gallons

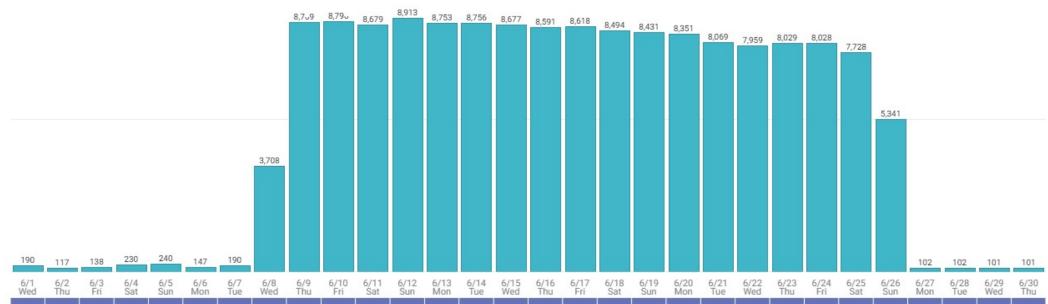


June 1, 2022 - June 30, 2022

LOPICCOLO, CHRISTINE Account Number: 8862 0 Address: 6 PLEASANT PLACE

MIU ID: 1565031994 Meter ID: 39297965 Unit of Measure: Gallons





As Billed Gallons Monthly Rare

Billed at Tier 1 (0-3,000)	Billed at Tier 2 (3,000-9,000)	Billed at Tier 3 (over 9,000	Total Billed
TIER 1	TIER 2	TIER 3	
150,296 Consumption	- Consumption	- Consumption	150,296
150,296 Usage	- Usage	- Usage	
<u>0.004194</u> Tier 1	<u>0.007548</u> Tier 2	<u>0.008387</u> Tier 3	
630.34 Water	- Water	- Water	630.34 Water
150,296 Usage	- Usage	- Usage	
<u>0.006432</u> Rate	<u>0.007993</u> Tier 2	<u>0.009188</u> Tier 3	
966.71 Sewer	- Sewer	- Sewer	966.71 Sewer
Service Fee			Service Fee
1,597.05 Tier 1	- Tier 2	- Tier 3	1,597.05 Total

June 1, 2022 - June 30, 2022

LOPICCOLO, CHRISTINE

Account Number: 8862 0

Address: 6 PLEASANT PLACE
MIU ID: 1565031994
Meter ID: 39297965
Unit of Measure: Gallons

Date	Concumention
6/30/2022	Consumption 100.9
6/29/2022	101.3 101.9
6/28/2022	
6/27/2022	101.9
6/26/2022	5,341.00
6/25/2022	7,727.80
6/24/2022	8,028.40
6/23/2022	8,028.60
6/22/2022	7,959.40
6/21/2022	8,069.20
6/20/2022	8,351.40
6/19/2022	8,430.90
6/18/2022	8,493.60
6/17/2022	8,618.30
6/16/2022	8,591.10
6/15/2022	8,677.20
6/14/2022	8,755.90
6/13/2022	8,752.90
6/12/2022	8,912.70
6/11/2022	8,679.00
6/10/2022	8,796.30
6/9/2022	8,769.20
6/8/2022	3,708.00
6/7/2022	189.7
6/6/2022	146.9
6/5/2022	239.6
6/4/2022	229.5
6/3/2022	138.2
6/2/2022	116.7
6/1/2022	190.3
Total Gallons	152,690.90
Days	19
GPD During Leak	8036.36
Normal GPD	126.03
Leak GPD	7910.33
Days	19
Total Leak	150296.35

May 1, 2022 - May 31, 2022

LOPICCOLO, CHRISTINE

Normal GPD

Account Number: 8862 0

Address: 6 PLEASANT PLACE

MIU ID: 1565031994
Meter ID: 39297965
Unit of Measure: Gallons

Data	Consumation	Danding
Date 5 (24 /2022)	Consumption	Reading
5/31/2022	117	00983539
5/30/2022	93.5	00982369
5/29/2022	239.2	00981434
5/28/2022	238.3	00979042
5/27/2022	170	00976659
5/26/2022	136.9	00974959
5/25/2022	264.8	00973590
5/24/2022	179.7	00970942
5/23/2022	237.1	00969145
5/22/2022	125.3	00966774
5/21/2022	139.6	00965521
5/20/2022	138.4	00964125
5/19/2022	134.6	00962741
5/18/2022	71.2	00961395
5/17/2022	64.1	00960683
5/16/2022	72.3	00960042
5/15/2022	152.2	00959319
5/14/2022	269.2	00957797
5/13/2022	84.2	00955105
5/12/2022	149.9	00954263
5/11/2022	87.2	00952764
5/10/2022	87.5	00951892
5/9/2022	108.4	00951017
5/8/2022	58.5	00949933
5/7/2022	76.1	00949348
5/6/2022	83.8	00948587
5/5/2022	66.4	00947749
5/4/2022	64.9	00947085
5/3/2022	63.7	00946436
5/2/2022	61.1	00945799
5/1/2022	71.8	00945188

126.03