Resolution	

A RESOLUTION AUTHORIZING AN ADJUSTMENT TO TOWNSHIP CUSTOMER(S)

FOR THEIR WATER-SEWER UTILITY ACCOUNT

WHEREAS, pursuant to Chapter 352-12 of the Township Code – all claims for a deduction from sewer/water bills shall be made in writing to the Mayor and Council of the Township of North Brunswick which has full power to determine such claims; and

WHEREAS, the following Township customer(s) requested a credit/refund/adjustment for the circumstances provided:

Account	Explanation	Amount
3051-0	Pool Sewer Credit	\$74.01
1292-0	Leak Adjustment	\$566.83
20043-0	Pool Sewer Credit	\$70.46

NOW THEREFORE, BE IT RESOLVED, on this 5th day of September 2023, the Township Council of the Township of North Brunswick does hereby authorize a refund for the account listed herein above.

Justine Progebin	Ronald Gordon, Esq.
Business Administrator	Township Attorney
	Approved as to legal form

RECORDED VOTE:

COUNCIL MEMBER	YES	NO	ABSTAIN	NOTES
HUTCHINSON				
GUADAGNINO				
ANDREWS				
DAVIS				
SOCIO				
MEHTA				
MAYOR WOMACK				

I hereby	y certify th	at the above	Resolution	was duly	adopted	by the	Township	Council	of the
Townsh	ip of North	Brunswick,	County of Mi	ddlesex, at	its meeti	ing held	on Septeml	per 5, 202	23.

Lisa Russo	
Township Clerk	



TOWNSHIP OF NORTH BRUNSWICK

710 HERMANN ROAD NORTH BRUNSWICK, NJ 08902

Tel.: (732) 247-0922 ext. 458 Website: WWW.NORTHBRUNSWICKNJ.GOV

REQUEST FOR POOL SEWER CREDIT

State Request in writing to:

Jordan Pensak Department of Water and Sewer Township of North Brunswick 710 Hermann Road North Brunswick, NJ 08902

Date of request: 7/31/2023	
Name:	Jabari Young
Address:	408 W Lawrence Street, Milltown, NJ 08850
Telephone Number:	732-435-0179
Water Account #:	3051-0
Reason for Credit Request:	Filling above ground pool
Water Gallons of Pool:	Approx. 10,000 gallons
Dates of Pool Fill:	7/31/2023
Attach any pictures/receipts	
You are entitled to a onetime co	urtesy credit.
For Office Use Only:	
CREDIT TOTAL: \$74.01	

DAILY CONSUMPTION ANALYSIS

1, 2023 - July 31, 2023 & August 1, 2023

YOUNG JABARI L & MARIE DAN

Account Number:

3051 0

Address:

408 WEST LAWRENCE STREET

MIU ID:

1564533816

Meter ID:

39117547

Unit of Measure:

Gallons

Date	Consumption	Reading
8/1 Tues	4238	3076463
7/31 Mon		03034083
7/30 Sun		02985793
7/29 Sat		02982450
7/28 Fri		02980276
7/27 Thu		02972277
7/26 Wed		02970760
7/25 Tue		02968428
7/24 Mon		02966752
7/23 Sun		02955909
7/22 Sat		02953257
7/21 Fri		02950457
7/20 Thu	314.7	02948993
7/19 Wed	109.2	02945846
7/18 Tue	141.3	02944754
7/17 Mon	237.599991	02943341
7/16 Sun	188.5	02940965
7/15 Sat	95.7	02939080
7/14 Fri	191.9	02938123
7/13 Thu	252.6	02936204
7/12 Wed	525.8	02933678
7/11 Tue	377.1	02928420
7/10 Mon	178.8	02924649
7/9 Sun	122.899994	02922861
7/8 Sat	189.5	02921632
7/7 Fri	323.7	02919737
7/6 Thu	329.6	02916500
7/5 Wed	335.3	02913204
7/4 Tue	255.4	02909851
7/3 Mon	195.8	02907297
7/2 Sun	259.8	02905339
7/1 Sat	314.8	02902741
Normal Daily Average	287.33	
Total During Fill	9,067.00	
Days of Fill	2	
Normal Daily Average	287.33	
Normal Use During Fill	574.67	
Total During Fill - Normal	8,492.33	

As Billed Gallons Monthly Rare

Bille	Billed at Tier 1 (0-3,000)		
	TIER 1		
	Consumption		
	Usage		
0.004341	Tier 1		
	Water		
	Usage		
0.006657	Rate		
	Sewer		
	Service Fee		
	Tier 1		

Billed at Tier 2 (3,000-9,000)		
	TIER.2	
6,143	Consumption	
6,143	Usage	
0.007812	Tier 2	
47.99	Water	
6,143	Usage	
0.008273	Tier 2	
50.82	Sewer	
98.81	Tier 2	

d at Tier 3 (over 9,000
TIER 3
Consumption
Usage
Tier 3
Water
Usage
Tier 3
Sewer
Tier 3

	Total Billed
8,582	
69.16	Water
74.01	Sewer
	Service Fee
143.17	Total

Total Gallons Billed 14349
Pool Fill Amount 8,492

 Normal Use
 5,857 Tier 1
 Tier 2
 Tier 3

 Billed Tiers
 3,000.00
 2,857.00
 0

 Sewer Credit Gallons
 6,143.00
 2,349

*****TIER ADJUSTMENT AMOUNT WHICH IS NOT TO THE SATISFACTORY OF THE LANDLORD AND TENANT*****

As Billed Gallons Monthly Rare

Billed at Tier 1 (0-3,000)	Billed at Tier 2 (3,000-9,000)	Billed at Tier 3 (over 9,000	Total Billed	
TIER 1	TIER 2	TIER 3		
41,150 Consumption	Consumption	Consumption	41,150	
41,150 Usage	- Usage	- Usage		
0.004341 Tier 1	<u>0.007812</u> Tier 2	0.008680 Tier 3		338.95 As Billed Water
178.63 Water	- Water	- Water	178.63 Water	178.63 As Adjsuted Water
				160.32 Credit
41,150 Usage	- Usage	- Usage		
0.006657 Rate	0.008273 Tier 2	<u>0.009509</u> Tier 3		365.00 As Billed Sewer
273.94 Sewer	- Sewer	- Sewer	273.94 Sewer	273.94 As Adjsuted Sewer
				91.06 Credit
Service Fee			Service Fee	
452.57 Tier 1	- Tier 2	- Tier 3	452.57 Total	
			452.57 Billed	251.38 TOTAL CREDIT

Jordan Pensak

From: Kwabena Antwi <jabankwa93@gmail.com>

Sent: Tuesday, August 22, 2023 11:42 AM

To: Jordan Pensak

Subject: Re: 5-7 Jerome Place Water #1292-0

Hi Jordan,

Thanks so much for following up, yeah I got a plumber check again and found no issues with the initial installation, he rechecked to make sure things were installed correctly that's all. From the data, looks like the issue has been resolved and in range within normal usage.

I plan on drafting that letter to you later today to get the bill readjusted to normal bills as the tenant won't be able to pay.

Thanks again for following up!

On Tue, Aug 22, 2023 at 11:25 AM Jordan Pensak < jpensak@northbrunswicknj.gov > wrote:

Just checking in. I checked the usage and it looks like the usage has gone down since last week. Have you made any repairs?

Jordan Pensak

SENIOR ACCOUNT CLERK

WATER/SEWER BILLING DEPARTMENT

TWPNBWATER@NORTHBRUNSWICKNJ.GOV

HOURS: MONDAY-FRIDAY 8:30 TO 4:00

OFFICE: 732-247-0922 EXT 458

From: Kwabena Antwi < jabankwa93@gmail.com >

Sent: Monday, August 14, 2023 6:50 PM

To: Jordan Pensak < ipensak@northbrunswicknj.gov >

Cc: Amanda DePasquale < ADEPASQUALE@northbrunswicknj.gov >

Subject: Re: 5-7 Jerome Place Water #1292-0

Okay thanks will do.

On Mon, Aug 14, 2023 at 1:18 PM Jordan Pensak < jpensak@northbrunswicknj.gov > wrote:

The request has to be in writing (or an email) stating that the adjusted amount is not to your satisfactory and would like council to waive the charges over normal consumption. You can send the request in now, but until the leak is fixed completely it can not be sent to them for approval.

Jordan Pensak

SENIOR ACCOUNT CLERK

WATER/SEWER BILLING DEPARTMENT

TWPNBWATER@NORTHBRUNSWICKNJ.GOV

HOURS: MONDAY-FRIDAY 8:30 TO 4:00

OFFICE: 732-247-0922 EXT 458

From: Kwabena Antwi < jabankwa93@gmail.com >

Sent: Monday, August 14, 2023 1:11 PM

To: Jordan Pensak < ipensak@northbrunswicknj.gov >

Cc: Amanda DePasquale < ADEPASQUALE@northbrunswicknj.gov>

Subject: Re: 5-7 Jerome Place Water #1292-0

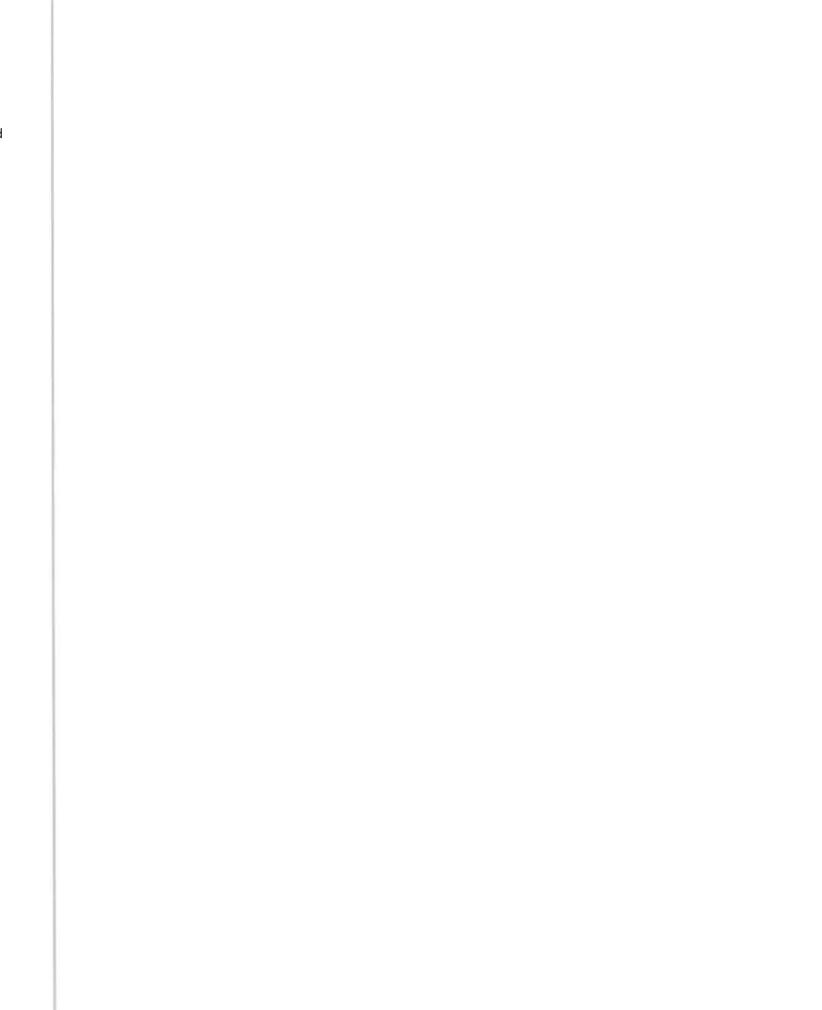
Okay that would be great, let me try and prioritize installing new toilets and I'll get back to you.

Just let me know if they are any guidelines for the written request and where to send to etc.

Thanks

On Mon, Aug 14, 2023 at 12:27 PM Jordan Pensak < jpensak@northbrunswicknj.gov wrote:

If this amount does not satisfy you or the tenant. We need a written request from you for council to waive any amount over the normal consumption. This unfortunately can not be done until the leak is fully repaired.



Jordan Pensak

SENIOR ACCOUNT CLERK

WATER/SEWER BILLING DEPARTMENT

TWPNBWATER@NORTHBRUNSWICKNJ.GOV

HOURS: MONDAY-FRIDAY 8:30 TO 4:00

OFFICE: 732-247-0922 EXT 458

From: Jordan Pensak

Sent: Monday, August 14, 2023 11:52 AM

To: 'Kwabena Antwi' < jabankwa93@gmail.com >

Cc: Amanda DePasquale < ADEPASQUALE@northbrunswicknj.gov >

Subject: RE: 5-7 Jerome Place Water #1292-0

This is the adjusted value based off of the consumption of that bill. Unfortunately that is all we can do on our end.

Jordan Pensak

SENIOR ACCOUNT CLERK

WATER/SEWER BILLING DEPARTMENT

TWPNBWATER@NORTHBRUNSWICKNJ.GOV

HOURS: MONDAY-FRIDAY 8:30 TO 4:00

OFFICE: 732-247-0922 EXT 458

From: Kwabena Antwi < jabankwa 93@gmail.com >

Sent: Monday, August 14, 2023 11:50 AM

To: Jordan Pensak < jpensak@northbrunswicknj.gov >

Cc: Amanda DePasquale < ADEPASQUALE@northbrunswicknj.gov >

Subject: Re: 5-7 Jerome Place Water #1292-0



Thanks, would the adjusted value change if I were to change the toilet earlier? I just want to understand what I can do to reduce the burden on tenant.

Unfortunately, tenant is on section 8 and senior citizen so I'm afraid this amount might be challenging for her to cover

On Mon, Aug 14, 2023 at 11:31 AM Jordan Pensak < jpensak@northbrunswicknj.gov > wrote:

I can go ahead and issue a one-time leak adjustment to the bill. The leak adjustment will be for \$251.38, This will bring the current balance to \$413.36.

Please let me know if you would like me to go ahead with the adjustment.

Jordan Pensak

SENIOR ACCOUNT CLERK

WATER/SEWER BILLING DEPARTMENT

TWPNBWATER@NORTHBRUNSWICKNJ.GOV

HOURS: MONDAY-FRIDAY 8:30 TO 4:00

OFFICE: 732-247-0922 EXT 458

From: Kwabena Antwi < jabankwa93@gmail.com >

Sent: Monday, August 14, 2023 10:45 AM

To: Amanda DePasquale < ADEPASQUALE@northbrunswicknj.gov >

Cc: Jordan Pensak < ipensak@northbrunswicknj.gov >

Subject: Re: 5-7 Jerome Place Water #1292-0

Hi Amanda,

I hope you had a great weekend! I checked the unit and the tenant confirmed that they hear the toilet running randomly sometimes. Based on the assessment, I'd have to change the entire toilet, which hasn't been changed in over 20 years. I'll need about a month to gather the funds for this project.

Can you let me know what the tenant's options are regarding the \$600 bill? The major issue has been mitigated, and it's just a matter of solving the minor leak now.
Thanks, Kwabena
On Fri, Aug 11, 2023 at 10:44 AM Amanda DePasquale < <u>ADEPASQUALE@northbrunswicknj.gov</u> > wrote: Yes, it certainly looks like they are back to their normal usage. However, so far for the entire month of August there has been indicators of a continuous leak (water passing through the meter all 24 hours of the day) on:
Friday August 4 th Saturday August 5 th Sunday August 6 th Monday August 7 th
Just from experience it seems to still be a toilet issue unless they have something else going on for example a dripping faucet. I would just double check all outlets in the home that use water.
Amanda DePasquale
Township of North Brunswick Utility Department & Tax Collectors Office Utility Billing & Customer Service Clerk 3
adepasquale@northbrunswicknj.gov 732-247-0922 ext 458

From: Kwabena Antwi < jabankwa93@gmail.com >

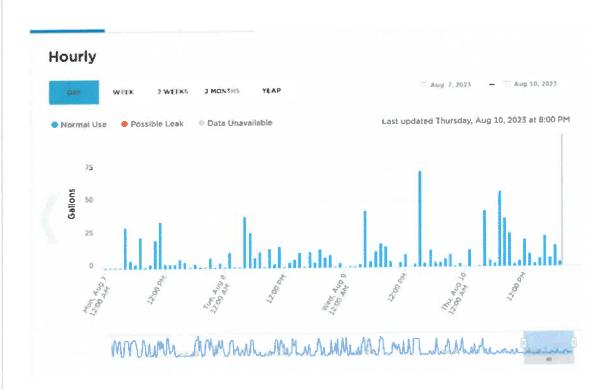
Sent: Friday, August 11, 2023 10:39 AM

To: Amanda DePasquale < ADEPASQUALE@northbrunswicknj.gov >

Cc: TWPNBwater < TWPNBwater@northbrunswicknj.gov >

Subject: Re: 5-7 Jerome Place Water #1292-0

Yeah I plan on going there again to check when they are home, I looked at the usage over the last week and it seems typical for a place with 4-5 people?



On Fri, Aug 11, 2023 at 10:29 AM Amanda DePasquale < ADEPASQUALE@northbrunswickni.gov > wrote:

Hi Good Morning,

The adjustment hasn't been given yet because the leak is still occurring.

Best advised to try and get in there and see what's going on to get it to stop.

)

Amanda DePasquale
Township of North Brunswick
Utility Department & Tax Collectors Office
Utility Billing & Customer Service Clerk 3
adepasquale@northbrunswickni.gov
732-247-0922 ext 458
From: Kwabena Antwi < <u>jabankwa93@gmail.com</u> > Sent: Friday, August 11, 2023 10:26 AM To: Amanda DePasquale < <u>ADEPASQUALE@northbrunswicknj.gov</u> >
Cc: TWPNBwater < TwpNBwater@northbrunswicknj.gov > Subject: Re: 5-7 Jerome Place Water #1292-0
Hi Amanda,
I wanted to follow up and confirm when the readjusted bill will be sent out? The tenant is asking and I want to make sure I communicate the right information.
Thanks again!
-Kwabena
On Mon, Aug 7, 2023 at 5:10 PM Kwabena Antwi < <u>jabankwa93@gmail.com</u> > wrote:
Ah I see, okay thanks I'll check it out!

Thank you so much!!

On Mon, Aug 7, 2023, 3:43 PM Amanda DePasquale < ADEPASQUALE@northbrunswicknj.gov > wrote:

Yes, I'd say it definitely came down since the repair but there is still something running every hour of the day. Attached is the hourly chart.

(my guess is still the toilet based on the little amount of consumption)

Amanda DePasquale

Township of North Brunswick

Utility Department & Tax Collectors Office

Utility Billing & Customer Service Clerk 3

adepasquale@northbrunswicknj.gov

732-247-0922 ext 458

From: Kwabena Antwi < jabankwa 93@gmail.com >

Sent: Monday, August 7, 2023 3:40 PM

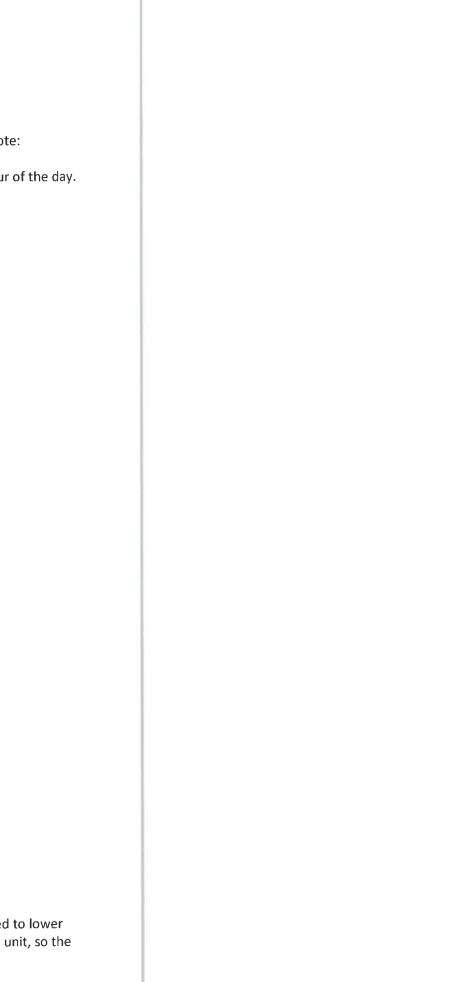
To: Amanda DePasquale < ADEPASQUALE@northbrunswicknj.gov >

Cc: TWPNBwater < TWPNBwater@northbrunswickni.gov>

Subject: Re: 5-7 Jerome Place Water #1292-0

Hi Amanda,

Thanks for reaching out. The plumber came on Thursday and the water consumption has dropped to lower 100s. It looks like a downward trend, but I'll keep an eye on it. There are about 3/4 people in the unit, so the



consumption should be relatively high. but please let me know of the levels you're seeing on Sat/Sun still seem high
Thanks,
Kwabena
On Mon, Aug 7, 2023 at 3:34 PM Amanda DePasquale < <u>ADEPASQUALE@northbrunswicknj.gov</u> > wrote:
Hi Good Afternoon,
It appears the leak is still occurring, or there is another issue going on in the unit. Please see attached document.
You might want to have that plumber come back out.
Amanda DePasquale
Township of North Brunswick
Utility Department & Tax Collectors Office
Utility Billing & Customer Service Clerk 3
adepasquale@northbrunswicknj.gov
732-247-0922 ext 458



From: Kwabena Antwi < jabankwa 93@gmail.com >

Sent: Friday, August 4, 2023 1:36 PM

To: Amanda DePasquale < ADEPASQUALE@northbrunswicknj.gov >

Cc: TWPNBwater < TWPNBwater@northbrunswicknj.gov >

Subject: Re: 5-7 Jerome Place Water #1292-0

Awesome, thank you!!

On Fri, Aug 4, 2023, 1:06 PM Amanda DePasquale < <u>ADEPASQUALE@northbrunswicknj.gov</u>> wrote:

Thank you, we will monitor the account and let you know when an adjustment can be made.

Amanda DePasquale

Township of North Brunswick

Utility Department & Tax Collectors Office

Utility Billing & Customer Service Clerk 3

adepasquale@northbrunswicknj.gov

732-247-0922 ext 458

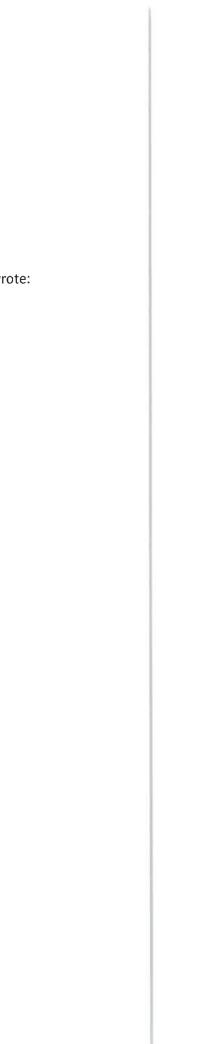
From: Kwabena Antwi < jabankwa 93@gmail.com >

Sent: Friday, August 4, 2023 11:32 AM

To: TWPNBwater < TWPNBwater@northbrunswicknj.gov >; Amanda DePasquale

<ADEPASQUALE@northbrunswicknj.gov> Subject: 5-7 Jerome Place Water #1292-0

Hi Amanda,



I hope you're doing well.

I'm writing to follow up on our conversation about the high water bill. The plumber I called yesterday was able to fix the leak in the toilet. I paid for the service through the Thumbtack app, so I don't have a paper receipt. However, I've attached a copy of my bank statement and my conversation with the plumber on the Thumbtack app as proof of payment.

Please let me know if you have any questions. You can reach me at 347-350-4165.

Thank you,

Kwabena

Dear North Brunswick Water Council,

I am writing to request an adjustment to my water bill for my property at 5 Jerome Place. My tenant is on Section 8 and is unable to pay the current bill, which is for \$400.

I have already addressed the issue that caused the high water usage. A plumber came to the property and repaired a leak in the toilet. The water is now being used in a normal range.

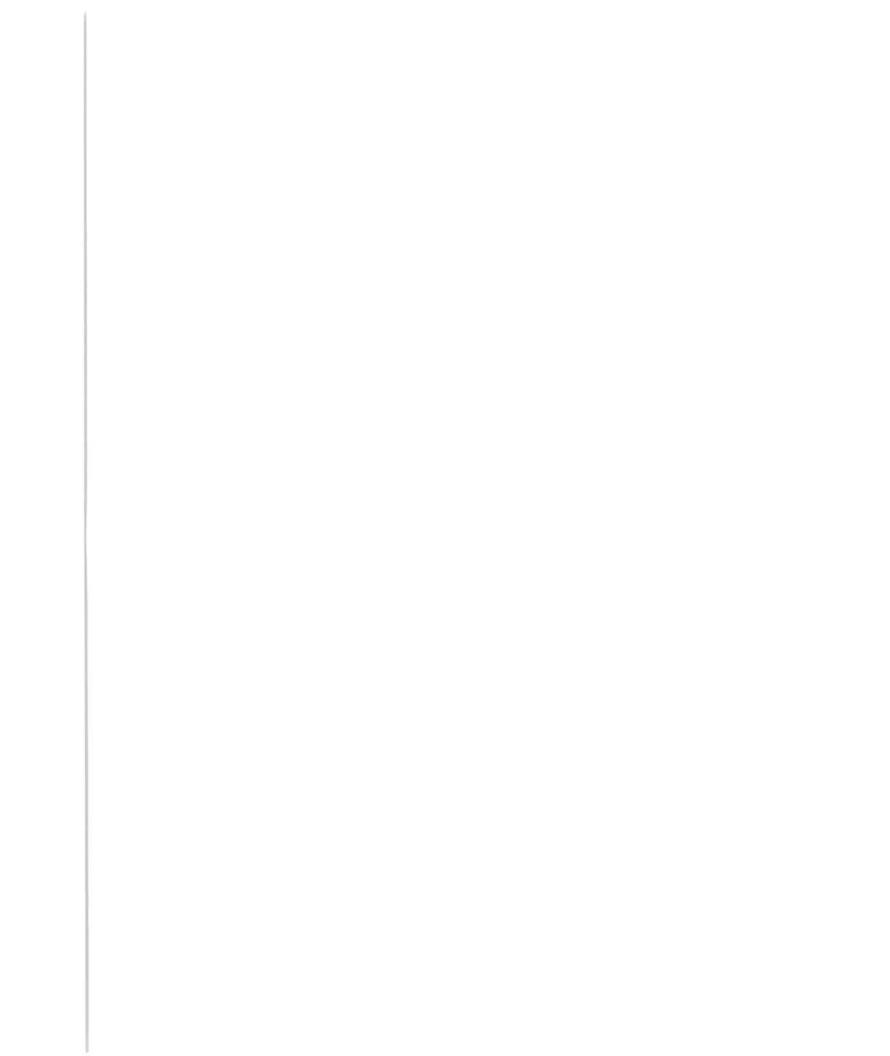
I understand that you have a policy of not adjusting water bills for past usage. However, I believe that this is a special case. My tenant is on a fixed income and cannot afford to pay this large bill. I am also unable to afford to pay for them.

I would be grateful if you would consider adjusting their water bill to the normal range. I would be happy to provide any additional information that you need.

Thank you for your time and consideration.

Sincerely,

Joseph Abankwa & Verna Hill (Tenant)



MONTHLY CONSUMPTION ANALYSIS July 1, 2022 - July 31, 2023

ABANKWA JOSEPH

Account Number: 1292 0

Address: 5 JEROME PLACE
MIU ID: 1564280708
Meter ID: 39164430
Unit of Measure: Gallons

Date	Consumption
Jul '23	41820.9
Jun '23	10860.4
May '23	10001.2
Apr '23	8483.1
Mar '23	11585.1
Feb '23	10155.3
Jan '23	12297.7
Dec '22	11924.6
Nov '22	11793.6
Oct '22	10950.8
Sep '22	9584.8
Aug '22	8440.2
Jul '22	9706.1
NI	10481.91
Normal Monthly Average	
Total During Leak	41,820.90
Months of Leak	1
Normal Daily Average	10481.91
Normal Use During Leak	10481.91
Total During Leak - Normal	31,338.99



As Billed Gallons Monthly Rare

Billed at Tier 1 (0-3,000) TIER 1 Consumption - Usage 0,004341 Tier 1 - Water - Usage <u>0.006657</u> Rate - Sewer Service Fee - Tier 1

Billed at Tier 2 (3,000-9,000)

TIER 2 1,518 Consumption 1,518 Usage 0.007812 Tier 2 11.86 Water 1,518 Usage 0.008273 Tier 2 12.56 Sewer 24.42 Tier 2

Billed at Tier 3 (over 9,000 TIER 3

29,821 Consumption 29,821 Usage 0.008680 Tier 3 258.85 Water 29,821 Usage 0.009509 Tier 3 283.57 Sewer 542.41 Tier 3

Total Billed

31,339 270.70 Water 296.13 Sewer - Service Fee 566.83 Total

566.83 Billed

Leak Amount 31,339

Normal Use Billed Tiers

10,482 Tier 1 Tier 2 Tier 3

3,000.00 7,482.00 0

Leak Credit Gallons

1,518.00 29,821



TOWNSHIP OF NORTH BRUNSWICK

710 HERMANN ROAD NORTH BRUNSWICK, NJ 08902

Tel.: (732) 247-0922 ext. 458 Fax: (732)-993-3148
Website: WWW.NORTHBRUNSWICKNJ.GOV

REQUEST FOR POOL SEWER CREDIT

State Request in writing to:

Daniel Engel Department of Water and Sewer Township of North Brunswick 710 Hermann Road North Brunswick, NJ 08902

Date of request:	
Name:	Julio C Liz Anny E. Prince 1316 Jackson Dr. North Bruswit, NJ
Address:	1316 Jackson Dr. North Bruswit, NJ
Telephone Number:	(646) 309-9600
Water Account #:	20043-0
Reason for Credit Request:	12X94 PDDL
Water Gallons of Pool:	N/A not sene 87 this information
Dates of pool fill:	7/25/23 7/30/23
lleace attach any nictures an	d/or receipts.

Please attach any pictures and/or receip

You are entitled to a one-time courtesy credit.

DAILY CONSUMPTION ANALYSIS July 1, 2023 - July 31, 2023

LIZ JULIO C & ANNY E PRINC

Account Number: 20043 0

Address: 1316 JACKSON DRIVE

 MIU ID:
 1568626598

 Meter ID:
 39391301

 Unit of Measure:
 Gallons

	Canacina	Donding
Date	Consumption	Reading
7/31 Mon		00415474 00411076
7/30 Sun		
7/29 Sat		00408631
7/28 Fri		00404796
7/27 Thu		00399821
7/26 Wed		00396258
7/25 Tue		00394636
7/24 Mon	3077.09985	
7/23 Sun	55.3999977	
7/22 Sat		00313990
7/21 Fri		00311121
7/20 Thu		00309046
7/19 Wed	150.2	00307487
7/18 Tue	173	00305985
7/17 Mon		00304255
7/16 Sun	290.8	00303340
7/15 Sat	184.4	00300432
7/14 Fri	207	00298588
7/13 Thu	232.7	00296518
7/12 Wed	815.6	00294191
7/11 Tue	450.4	00286035
7/10 Mon	163.9	00281531
7/9 Sun	249.6	00279892
7/8 Sat	156	00277396
7/7 Fri	87.1	00275836
7/6 Thu	343.1	00274965
7/5 Wed	111.2	00271534
7/4 Tue	145.7	00270422
7/3 Mon	103.6	00268965
7/2 Sun	531.6	00267929
7/1 Sat	608.8	00262613
Normal Daily Average	299.78	
Total During Fill	8,009.20	
Days of Fill	2	
Normal Daily Average	299.78	
Normal Use During Fill	599.56	
Total During Fill - Normal	7,409.64	

Billed at Tier 1 (0-3,000)	Billed at Tier 2 (3,000-9,000)	Billed at Tier 3 (over 9,000	Total Billed
TIER 1	TIER 2	TIER 3	
- Consumption	- Consumption	7,410 Consumption	7,410
- Usage	- Usage	7,410 Usage	
0.004341 Tier 1	0.007812 Tier 2	0.008680 Tier 3	
- Water	- Water	64.32 Water	64.32 Water
- Usage	- Usage	7,410 Usage	
0.00665Z Rate	0.008273 Tier 2	<u>0.009509</u> Tier 3	
- Sewer	Sewer	70.46 Sewer	70,46 Sewer
Service Fee			Service Fee
- Ter 1	- Tier 2	134.78 Tier 3	134.78 Total

		Tier 3	287	7,410
		Tier 2	0009	
16697	7,410	9,287 Tier 1	3000	
Total Gallons Billed	Pool Fill Amount	Normal Use	Billed Tiers	Sewer Credit Gallons