

**A RESOLUTION AUTHORIZING AN ADJUSTMENT TO
TOWNSHIP CUSTOMER(S)
FOR THEIR WATER-SEWER UTILITY ACCOUNT**

WHEREAS, pursuant to Chapter 352-12 of the Township Code – all claims for a deduction from sewer/water bills shall be made in writing to the Mayor and Council of the Township of North Brunswick which has full power to determine such claims; and

WHEREAS, the following Township customer(s) requested a credit/refund/adjustment for the circumstances provided:

Account	Explanation	Amount
18566-0	One-time Leak Adjustment	\$1,597.95
5915-0	Pool Credit	\$144.52
8576-0	Pool Credit	\$164.05

NOW THEREFORE, BE IT RESOLVED, on this 6th day of November 2023, the Township Council of the Township of North Brunswick does hereby authorize a refund for the account listed herein above.

Justine Progebin
Business Administrator

Ronald Gordon, Esq.
Township Attorney
Approved as to legal form

RECORDED VOTE:

COUNCIL MEMBER	YES	NO	ABSTAIN	NOTES
HUTCHINSON				
GUADAGNINO				
ANDREWS				
DAVIS				
SOCIO				
MEHTA				
MAYOR WOMACK				

I hereby certify that the above Resolution was duly adopted by the Township Council of the Township of North Brunswick, County of Middlesex, at its meeting held on November 6, 2023.

Lisa Russo
Township Clerk

Amanda DePasquale

Always in tier 3

160 Salem

From:
Sent:
To:
Subject:

San Robb <robbiejr307@gmail.com>
Wednesday, September 20, 2023 9:33 AM
TWPNBwater
My water bills

Council
Credit

Leak adj²

Sent from my iPad

To Whom It May Concern:

I have had EXTREMELY high water bills for some time now but in most recent months, my water bills have multiplied. Because family was in my house for more hours/day during the 2 1/2 year COVID stay-at-home mandate, I rationalized that this might be the cause. However, despite that period ending, my water bills have continued to increase.

I have tried numerous things to reduce these bills: using less water; reducing flushes; Inquiring whether the sprinklers near my townhouse are connected to my water supply and on and on. In addition, I had a local plumbing company come to service two of my toilets only to learn later that the water outflow was still high.

It has been the patience, and kindness and suggestions of Jordan and Amanda of the North Brunswick Water Dept. who helped resolve my problem. Frustrated with trying to resolve my water bill problem, I called the water dept. and they made several suggestions to help find the problem and after a few weeks of me making frequent contact with them, they were positive that the water outflow problem is definitely a problem coming from the toilets. This past Fri. Sept. 15th, I had my third toilet removed and a new one installed. I called the same afternoon of the installation and the water outflow is already at a more normal level.

I have lived in North Brunswick for 41 years and been a homeowner for 28 of those years. I pay my bills and this is another reason that these hauntingly high water bills have been stressful. I am asking if some consideration can be given to this and if a reduction in my most recent water bills could be considered.

Thank you in advance for giving this matter your time and consideration,

Sandra Robbins
Account 18566-0



NORTH BRUNSWICK TOWNSHIP
710 HERMANN ROAD
NORTH BRUNSWICK, NJ 08902

PHONE: (732) 247-0922 ext. 458
FAX: (732) 662-6624
EMAIL: twpnbwater@northbrunswicknj.gov

WATER/SEWER BILL

ACCOUNT INFORMATION

ACCOUNT NO: 18566-0
LOCATION: 160 SALEM ROAD
BILLING DATE: 10/01/23
DUE DATE: 11/01/23

BLOCK/LOT/QUAL: 148.02 46.160

AMOUNT DUE

LAST PAYMENT: DATE: 09/01/23 AMOUNT: 600.00
PREVIOUS BALANCE: 1,762.25
CURRENT CHARGES: 56.19
INTEREST: 0.00
TOTAL DUE: 1,818.44

CURRENT METER ACTIVITY

	Meter Num	PREVIOUS READING	CURRENT READING	USAGE	DAYS
WATER	1565123870	08/31/23 531701	09/30/23 535957	4256	30

CURRENT CHARGES DETAIL

DESCRIPTION	METER NUM	FACILITY FEE	CHARGES
WTR CONSUMPTION GAL		0.00	22.83
SWR CONSUMPTION GAL		0.00	30.36
RES FCLTY FEE 5/8"		3.00	0.00

SPECIAL MESSAGE

- The 2022 Consumer Confidence Report has been issued and can be reviewed under the Township's website at <https://northbrunswicknj.gov/resourcelibrary/2022-consumer-confidence-report/>
- Need assistance paying your water bill? Visit waterassistance.nj.gov or call 211 for more information about Low-Income Household Water Assistance Program.
- Residents are encouraged to enroll in Bill-Pay through their bank to make water account payments. You **MUST INCLUDE THE -0 (xxxxx-0)** when entering your account or your payment will be returned. Also ensure that the payee is listed as "Township of North Brunswick".
- All residents that have the new Neptune water meters are strongly encouraged to register their account at <https://northbrunswicknj.watersmart.com> and enroll in leak alerts. This website has many tools that can assist in reducing water bills and can alert you to potential plumbing issues.
- More information can be found on the Township's website under "Water Services" at <https://northbrunswicknj.gov/departments/administration/water-services>

Make Checks Payable to:
NORTH BRUNSWICK TOWNSHIP
or
PAY ONLINE AT: www.northbrunswicknj.gov
or
PAY BY PHONE NUMBER: 1-844-611-4028

SEE BACK FOR IMPORTANT INFORMATION

PAYMENT COUPON - PLEASE DETACH AND RETURN THIS PORTION ALONG WITH YOUR PAYMENT

ACCOUNT INFORMATION

ACCOUNT NO: 18566-0
LOCATION: 160 SALEM ROAD
BILLING DATE: 10/01/23
BLOCK/LOT/QUAL: 148.02 46.160

AMOUNT DUE

DUE DATE: 11/01/23
CURRENT DUE: 1,818.44
INTEREST: 0.00
TOTAL DUE: 1,818.44



ROBBINS SANDRA
160 SALEM ROAD
NORTH BRUNSWICK, NJ 08902

AMOUNT ENCLOSED

MAKE CHECKS PAYABLE TO:

NORTH BRUNSWICK TOWNSHIP
710 HERMANN RD
NORTH BRUNSWICK, NJ 08902

PLEASE RETURN THIS STUB WITH YOUR PAYMENT

NORTH BRUNSWICK TOWNSHIP
Customer Recent Activity Report

Report Date: 10/11/23 03:15 PM

Account Id: 18566-0
Owner: ROBBINS SANDRA
Property Location: 160 SALEM ROAD

Active Services:
 Water (Active Date: 09/27/02)
 Sewer (Active Date: 09/27/02)
 Other (Active Date:09/27/02)

Recent Billings:	Bill Date	Due Date	Amount Billed	Amount Due	Usage	Principal Balance	Interest/Penalty
Wat/Sew/Oth	10/01/23	11/01/23	56.19	56.19	W/S: 0	56.19	0.00
Wat/Sew/Oth	09/01/23	10/01/23	739.51	739.51	W/S: 4256	739.51	0.00
Wat/Sew/Oth	08/01/23	09/01/23	1046.77	460.49	W/S: 42972	460.49	0.00
Wat/Sew/Oth	07/01/23	08/01/23	574.38	0.00	W/S: 60168	0.00	0.00
Wat/Sew/Oth	06/01/23	07/01/23	485.83	0.00	W/S: 33730	0.00	0.00
Wat/Sew/Oth	05/01/23	06/01/23	397.17	0.00	W/S: 29353	0.00	0.00
					W/S: 24308	0.00	0.00

Current Balance: \$1256.19 **Avg W/S:** 27783 **\$1256.19** **\$0.00**

Recent Payments & Adjustments:

Type	Date	Amount	Description
Payment	10/11/23	562.25	CK 2261
Payment	09/01/23	600.00	CK 2254
Payment	06/30/23	434.74	CK 2248
Payment	06/19/23	450.00	CK 2247

MONTHLY CONSUMPTION ANALYSIS
 November 1, 2021 - September 30, 2023

ROBBINS SANDRA
 Account Number: 18566 0
 Address: 160 SALEM ROAD
 MIU ID: 1565123870
 Meter ID: 39392130
 Unit of Measure:

Date	Consumption
Sep '23	3,795.10
Aug '23	42,534.70
Jul '23	60,598.20
Jun '23	32,884.40
May '23	30,408.50
Apr '23	24,355.30
Mar '23	37,893.00
Feb '23	20,588.20
Jan '23	29,314.30
Dec '22	18,378.10
Nov '22	16,976.20
Oct '22	16,811.30
Sep '22	15,905.30
Aug '22	13,851.30
Jul '22	13,204.50
Jun '22	12,576.30
May '22	9,987.40
Apr '22	9,593.90
Mar '22	9,937.10
Feb '22	8,652.40
Jan '22	9,821.70
Dec '21	9,718.10
Nov '21	9,330.60
Normal Monthly Average	16054.93
Total During Leak	136,017.30
Months of Leak	3
Normal Monthly Average	16054.93
Normal Use During Leak	48164.79
Total During Leak - Normal	87,852.51
Average Leak Monthly	29284.17

As Billed Gallons Monthly Rate

Billed at Tier 1 (0-3,000)

TIER 1

Consumption	
Usage	-
0.004341 Tier 1	-
Water	-
Usage	-
0.006657 Rate	-
Sewer	-
Service Fee	-
Tier 1	-

Billed at Tier 2 (3,000-9,000)

TIER 2

Consumption	
Usage	-
0.007812 Tier 2	-
Water	-
Usage	-
0.008273 Tier 2	-
Sewer	-
Tier 2	-

Billed at Tier 3 (over 9,000)

TIER 3

Consumption	
Usage	29,284
0.008680 Tier 3	254,19
Water	254,19
Usage	29,284
0.009509 Tier 3	278,46
Sewer	278,46
Tier 3	532,65

Total Billed

29,284	
254,19	Water
278,46	Sewer
532,65	Service Fee
532,65	Total

As Billed Water
254.19 As Adjusted Water
(254.19) Credit

As Billed Sewer
278.46 As Adjusted Sewer
(278.46) Credit

(532.65) CREDIT

Each Period

Leak Usage	29284		
Normal Use	16,054	Tier 1	Tier 3
Billed Tiers	3,000.00	6,000.00	7054
Leak Credit Gallons	29,284		



TOWNSHIP OF NORTH BRUNSWICK

710 HERMANN ROAD
NORTH BRUNSWICK, NJ 08902

Tel.: (732) 247-0922 ext. 458
Website: WWW.NORTHBRUNSWICKNJ.GOV

REQUEST FOR POOL SEWER CREDIT

State Request in writing to:

Jordan Pensak
Department of Water and Sewer
Township of North Brunswick
710 Hermann Road
North Brunswick, NJ 08902

Date of request: 10/8/2023

Name: SZWEADA, Stephen & Kathy

Address: 1781 Holly Road

Telephone Number: 732 567-1320

Water Account #: 5915-0

Reason for Credit Request: Liner Replacement

Water Gallons of Pool: about 25,000 gallons

Dates of Pool Fill: 9/20 - 9/23/2027

Attach any pictures/receipts

You are entitled to a onetime courtesy credit.

For Office Use Only:

CREDIT TOTAL: \$ 144.52

NORTH BRUNSWICK TOWNSHIP
Customer Recent Activity Report

Report Date: 10/11/23 03:36 PM

Account Id: 5915-0

Active Services:

Owner: SZWEADA, STEPHEN & FRIEDM

Water (Active Date: 09/11/03)

Property Location: 1781 HOLLY ROAD

Sewer (Active Date: 09/11/03)

Other (Active Date: 09/11/03)

Recent Billings:	Bill Date	Due Date	Amount Billed	Amount Due	Usage	Principal Balance	Interest/Penalty
Wat/Sew/Oth	10/01/23	11/01/23	302.62	302.62	W/S: 0 W/S: 18521	302.62	0.00
Wat/Sew/Oth	09/01/23	10/01/23	67.31	67.46	W/S: 0 W/S: 4947	67.31	0.15
Wat/Sew/Oth	08/01/23	09/01/23	46.62	0.00	W/S: 0 W/S: 3661	0.00	0.00
Wat/Sew/Oth	07/01/23	08/01/23	35.97	0.00	W/S: 0 W/S: 2998	0.00	0.00
Wat/Sew/Oth	06/01/23	07/01/23	33.57	0.00	W/S: 0 W/S: 2877	0.00	0.00
Wat/Sew/Oth	05/01/23	06/01/23	28.54	0.00	W/S: 0 W/S: 2403	0.00	0.00

Current Balance: \$370.08 **Avg W/S:** 4525 **\$369.93** **\$0.15**

Recent Payments & Adjustments:

Type	Date	Amount	Description
Payment	08/16/23	46.75	CK
Payment	07/19/23	69.60	CK
Payment	05/09/23	57.97	CK
Payment	03/16/23	27.16	CK

DAILY CONSUMPTION ANALYSIS
 September 1, 2023 - September 30, 2023

SZWEADA, STEPHEN & FRIEDM

Account Number: 5915 0
 Address: 1781 HOLLY ROAD
 MIU ID: 1564977734
 Meter ID: 39240939
 Unit of Measure:

Date	Consumption	Reading
9/30 Sat	88.7	1705982
9/29 Fri	52.3	1705095
9/28 Thu	71.7	1704572
9/27 Wed	49.8	1703855
9/26 Tue	106.9	1703357
9/25 Mon	101.1	1702288
9/24 Sun	89.4	1701277
9/23 Sat	1,408.70	1700383
9/22 Fri	5,976.20	1686296
9/21 Thu	6,638.50	1626534
9/20 Wed	2,314.20	1560149
9/19 Tue	89.4	1537007
9/18 Mon	110.3	1536113
9/17 Sun	100.5	1535010
9/16 Sat	64.2	1534005
9/15 Fri	100.4	1533363
9/14 Thu	77.8	1532359
9/13 Wed	78.9	1531513
9/12 Tue	66.3	1530724
9/11 Mon	86.8	1530061
9/10 Sun	62.4	1529193
9/9 Sat	137	1528569
9/8 Fri	62.7	1527199
9/7 Thu	89.6	1526572
9/6 Wed	85.8	1525676
9/5 Tue	134.4	1524818
9/4 Mon	61.1	1523474
9/3 Sun	118.8	1522863
9/2 Sat	62.8	1521675
9/1 Fri	69	1521047
Normal Daily Average	83.63	
Total During Fill	16,337.60	
Days of Fill	4	
Normal Daily Average	83.63	
Normal Use During Fill	334.52	
Total During Fill - Normal	16,003.08	

As Billed Gallons Monthly Rate

Billed at Tier 1 (0-3,000)	Billed at Tier 2 (3,000-9,000)	Billed at Tier 3 (over 9,000)	Total Billed
TIER 1	TIER 2	TIER 3	
82 Consumption	6,000 Consumption	9,921 Consumption	16,003
82 Usage	6,000 Usage	9,921 Usage	
0.004341 Tier 1	0.007812 Tier 2	0.008680 Tier 3	
0.36 Water	46.87 Water	86.11 Water	133.34 Water
82 Usage	6,000 Usage	9,921 Usage	
0.006657 Rate	0.008273 Tier 2	0.009509 Tier 3	
0.55 Sewer	49.64 Sewer	94.34 Sewer	144.52 Sewer
Service Fee			
0.90 Tier 1	96.51 Tier 2	180.45 Tier 3	277.86 Total
			277.86 Billed

PD9

Total Gallons Billed	18521		
Pool Fill Amount	16,003		
Normal Use	2,518	Tier 1	Tier 2
Billed Tiers	2,518.00		
Sewer Credit Gallons	82.00	6,000.00	9,921



TOWNSHIP OF NORTH BRUNSWICK
MUNICIPAL CENTER
1000 NORTH BRUNSWICK ROAD
NORTH BRUNSWICK, NJ 08902
WWW.NORTHBRUNSWICKNJ.GOV

REQUEST FOR POOL SEWER CREDIT

State Request in writing to:

Jordan Pensak
Department of Water and Sewer
Township of North Brunswick
710 Hermann Road
North Brunswick, NJ 08902

Date of request: 10-7-23

Name: TONY MARANO

Address: 1429 LUKE ST

Telephone Number: 732-766-0813

Water Account #: 8576-0

Reason for Credit Request: REPLACED POOL LINER

Water Gallons of Pool: 18,302.11

Dates of Pool Fill: 9-29-23 / 10-3-23

Attach any pictures/receipts

\$ 1104.05

DAILY CONSUMPTION ANALYSIS
 September 1, 2023 - September 30, 2023

MARANO, TONY
 Account Number: 8576 0
 Address: 1429 LUKE STREET
 MIU ID: 1565387616
 Meter ID: 39391074
 Unit of Measure:

Date	Consumption	Reading
9/30 Sat	7,098.60	1832612
9/29 Fri	3,734.10	1761626
9/28 Thu	49.8	1724285
9/27 Wed	100.6	1723787
9/26 Tue	42.4	1722781
9/25 Mon	48.6	1722357
9/24 Sun	85.9	1721871
9/23 Sat	54.6	1721012
9/22 Fri	2,196.80	1720466
9/21 Thu	92.3	1698498
9/20 Wed	84.9	1697575
9/19 Tue	32.8	1696726
9/18 Mon	58.4	1696398
9/17 Sun	117.7	1695814
9/16 Sat	37.3	1694637
9/15 Fri	80.1	1694264
9/14 Thu	241.3	1693463
9/13 Wed	26.1	1690905
9/12 Tue	37	1690644
9/11 Mon	58.8	1690274
9/10 Sun	51.1	1689686
9/9 Sat	55.8	1689175
9/8 Fri	56.7	1688617
9/7 Thu	50.9	1688050
9/6 Wed	74.6	1687541
9/5 Tue	281.4	1686795
9/4 Mon	67.4	1683981
9/3 Sun	75.8	1683307
9/2 Sat	53.4	1682549
9/1 Fri	208.2	1682015
10/2 Mon	2,762.30	1903129
10/1 Sun	4,289.40	1875506
Normal Daily Average	157.88	
Total During Fill	17,884.40	
Days of Fill	4	
Normal Daily Average	157.88	
Normal Use During Fill	631.53	
Total During Fill - Normal	17,252.87	

As Billed Gallons Monthly Rate

Billed at Tier 1 (0-3,000)	Billed at Tier 2 (3,000-9,000)	Billed at Tier 3 (over 9,000)	Total Billed
TIER 1	TIER 2	TIER 3	
Consumption	Consumption	17,252 Consumption	17,252
- Usage	- Usage	17,252 Usage	
0.004341 Tier 1	0.007812 Tier 2	0.008680 Tier 3	
- Water	- Water	149.75 Water	149.75 Water
- Usage	- Usage	17,252 Usage	
0.006657 Rate	0.008273 Tier 2	0.009502 Tier 3	
- Sewer	- Sewer	164.05 Sewer	164.05 Sewer
Service Fee			
- Tier 1	- Tier 2	313.80 Tier 3	313.80 Total

Total Gallons Billed	15548		
Pool Fill Amount	17,252		
Normal Use		Tier 1	Tier 2
Billed Tiers		3,000.00	6,000.00
Sewer Credit Gallons			17,252