

**A RESOLUTION AUTHORIZING A CREDIT
TO TOWNSHIP CUSTOMERS
FOR THEIR WATER-SEWER UTILITY ACCOUNT**

WHEREAS, pursuant to Chapter 352-12 of the Township Code - all claims for a deduction from sewer/water bills shall be made in writing to the Mayor and Council of the Township of North Brunswick which has full power to determine such claims; and

WHEREAS, the following Township customers have requested a credit/refund for the circumstances provided:

Account number: 17853-0
Explanation: leak adjustment (over a period of 28 months)
Amount: \$35,815.99

NOW THEREFORE, BE IT RESOLVED, on this 28th day of May, 2024, the Township Council of the Township of North Brunswick does hereby authorize a credit for the account listed herein above.

Justine Progebin
Business Administrator

Ronald Gordon, Esq. Township Attorney
Approved as to legal form

RECORDED VOTE:

COUNCIL MEMBER	YES	NO	ABSTAIN	NOTES
MEHTA				
GUADAGNINO				
ANDREWS				
SOCIO				
DAVIS		-		
HUTCHINSON		-		
MAYOR WOMACK				

I hereby certify that the above Resolution was duly adopted by the Township Council of the Township North Brunswick, County of Middlesex, at its meeting held on May 28, 2024.

Colony Oaks-

Petunia Drive Building 3 Water/Sewer/Othe Account # 17853-0

Last Actual Read: 06/16/2021

Water/Sewer Standard Meter: 2 Meter Group: 2 Status: Retired
Meter Num: 1565032020 Serial Num: 61110824
2023 10 10/05/23 I 6750287 4747195 4479
2021 6 06/16/21 S 2003092 146308 3494

Delayed Billing:

- Covid-19 played a role in the delays of being able to fix meter/transmitter issues.
- Township building flooded. All departments were moved around/ working from home. The water/billing department was shuffled around 3 separate times- DPW, the Trailers, Dawn Way Bldg.
- Due to our contract with InLine Services coming to an end, the Township of North Brunswick was at a standstill to send out a technician for provided services. (ex: new meter installs, fixing transmitter issues)
- Transition: American Water contract ended/New 25 yr. Contract with Veolia. They were focused on transitioning into new roles and learning the operations for the township.

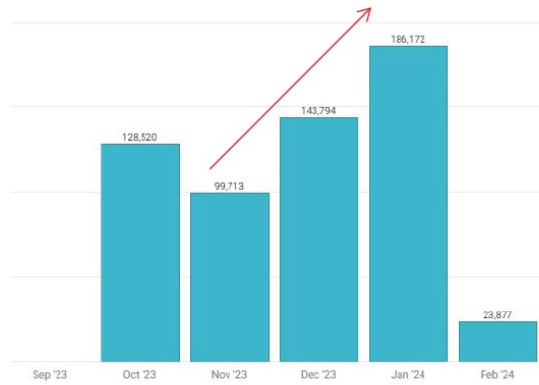
In September 2023 the Township of North Brunswick sent out a notice to schedule an appointment. Colony Oaks responded immediately and called to schedule an appointment. Veolia went out on 10-03-23 to retrieve a reading on the meter in place at the time (pictures attached) and installed a new meter the same day.

A bill was generated for the consumption on the old meter that was removed on 10-03-23 in addition to consumption on the new meter that was installed **totaling \$88,615.99. This was a 28 month back bill due to the wires on the transmitter box being cut.**

Mr Kaplan and Colony Oaks did not agree on this bill. He suggested that we reviewed his historical billings (approx. \$1,600/month) and adjust the back bill accordingly.

Mr Kaplan was offered a tier adjustment of \$ \$12,257.36 to which he was not agreeable

Since Mr. Kaplan current bills were not reflecting historical cost, Mr. Kaplan was advised that his account would be monitored to determine if usage has increase as reflected in the 28 months back bill. The usage on the new meter had progressively increased over 3 months as indicated on the graph below:



November bill- 105,071 gallons (\$1862.10)

December bill- 146,054 gallons (\$2594.38)

January bill- 181,305 gallons (\$3279.56)

With the usage continuing to increase, Kaplan & Colony Oaks had concerns that the brand new meter was faulty. They were contemplating having it removed and getting another new meter installed for a 3rd time.

On March 8, 2024 Pete from Veolia had went out to the site to meet up with the maintenance staff to inspect the meter and give additional advice. After more repairs were made by Colony Oaks, the bills started to decrease. Kaplan and Colony Oaks decided they did not want to pull out the meter and have it replaced per an email received on 3-27-24.

From February 2024- May 2024 the consumption has decreased and has been constant thus far.



February Bill -97,572 Gallons (\$1756.53)

March Bill- 78,266 Gallons (\$1405.38)

April Bill- 83,002 Gallons (\$1491.53)

As of May 15, 2024, Mr. Kaplan is agreeable to an adjustment on the bill of \$35,815.99 and will bring account the account current by the end of the fiscal year, June 30, 2024 if approved.

Due Balance with adjustment:

Bill Date	Months	Bill Amt	Adjustment	Balance
6/16/21-10/31/23	28	\$88,615.99	(\$35,815.00)	\$52,800.99
10/31/23-11/30/23	1	\$1,862.10		\$1,862.10
11/30/23-12/31/23	1	\$2,594.38		\$2,594.38
12/31/23-1/31/24	1	\$3,279.56		\$3,279.56
1/31/24-2/29/24	1	\$1,756.53		\$1,756.53
2/29/24-3/31/24	1	\$1,405.38		\$0.00
3/31/24-4/30/24	1	\$1,491.53		\$1,491.53
		\$101,005.47	(\$35,815.00)	\$63,785.09

Payment of \$1405.38 was received on 4/30/24